



We are a health centered dental practice. Thus, we are concerned with your total well-being. Please fill out the health questionnaire completely, even if some of the questions may not seem relevant to your dental health. Thank you!

Name(Last) (First) (Middle) / / M F S M D W  
Date of Birth Sex Marital Status Social Security Number

Home Address (Street) (City) (State) (Zip Code) Home Phone Number

Cell Number Work Number Email Address  
What is the best way to reach you? \_\_\_\_\_

If full time Student:  
Name of Employer Occupation Name of School

Business Address (Street) (City) (State) (Zip Code)

Height Weight Spouse's Name Spouse's Phone Number

In Case of Emergency call: Phone Number Other Phone Number  
General Health (please check): EXCELLENT  GOOD  FAIR  POOR

Name of Physician

Physician's address phone number date of last physical

Who may we thank for referring you to our office? \_\_\_\_\_

When would you like to start treatment? \_\_\_\_\_

What, if anything, has happened in previous experiences at the dentist that was reason not to return? \_\_\_\_\_

Do you have missing teeth? \_\_\_\_\_ If yes, have you had them replaced? \_\_\_\_\_ If you have had missing teeth replaced, are you happy with the results? \_\_\_\_\_ If not, would you like to learn about your options to replace them? \_\_\_\_\_

How often do you brush your teeth? \_\_\_\_\_ How often do you floss? \_\_\_\_\_

What type of brush do you use? SOFT \_\_\_\_\_ MED \_\_\_\_\_ HARD \_\_\_\_\_

Do you lose or break fillings? \_\_\_\_\_

Do you chew on only one side of your mouth? \_\_\_\_\_ If yes, explain \_\_\_\_\_

Do you usually have many cavities? \_\_\_\_\_

Do your jaws ever feel tired? \_\_\_\_\_

Do you get food caught between your teeth? \_\_\_\_\_

**COSMETIC/ESTHETIC EVALUATION**

Are you delighted with your smile? \_\_\_\_\_ Please rate your smile from 1 to 10 (1= I hate my smile, 10= awesome) \_\_\_\_\_

Would you like to have whiter teeth? \_\_\_\_\_

If you had a magic wand what, if anything, would you change about your smile? \_\_\_\_\_

Do you have any special occasions coming up? \_\_\_\_\_

- Please indicate which of the following would be of interest to you:
- Lighten all front teeth showing
  - Rebuild fracture(s)
  - Straighten rotation
  - Eliminate dark or stained fillings
  - Lighten single tooth
  - Lengthen
  - Straighten angulation
  - Reduce gum showing in smile
  - Close spaces between teeth
  - Shorten
  - Eliminate crowding
  - Repair uneven edges

Please add anything you feel is important for us to know: \_\_\_\_\_

Patient Signature Date

# MEDICAL HISTORY

Patient Name \_\_\_\_\_ Nickname \_\_\_\_\_ Age \_\_\_\_\_

Name of Physician \_\_\_\_\_ Physician Phone \_\_\_\_\_

Most recent physical examination \_\_\_\_\_ Purpose \_\_\_\_\_

What is your estimate of your general health? Poor \_\_\_\_\_ Fair \_\_\_\_\_ Good \_\_\_\_\_

**HAVE YOU EVER HAD THE FOLLOWING:** YES NO YES NO

- |   |                          |                          |  |                          |                          |
|---|--------------------------|--------------------------|--|--------------------------|--------------------------|
| 1. hospitalization for illness or injury.....             | <input type="checkbox"/> | <input type="checkbox"/> | 24. stomach or duodenal ulcer.....           | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. allergic reaction to                                   |                          |                          | 25. digestive disorders.....                 | <input type="checkbox"/> | <input type="checkbox"/> |
| aspirin, ibuprofen, acetomenophen.....                    | <input type="checkbox"/> | <input type="checkbox"/> | 26. arthritis.....                           | <input type="checkbox"/> | <input type="checkbox"/> |
| penicillin.....   | <input type="checkbox"/> | <input type="checkbox"/> | 27. glaucoma.....                            | <input type="checkbox"/> | <input type="checkbox"/> |
| erythromycin.....   | <input type="checkbox"/> | <input type="checkbox"/> | 28. contact lenses.....                      | <input type="checkbox"/> | <input type="checkbox"/> |
| tetracycline.....   | <input type="checkbox"/> | <input type="checkbox"/> | 29. head or neck injuries.....               | <input type="checkbox"/> | <input type="checkbox"/> |
| codeine.....  | <input type="checkbox"/> | <input type="checkbox"/> | 30. epilepsy, convulsions (seizures).....    | <input type="checkbox"/> | <input type="checkbox"/> |
| local anesthetic.....                                     | <input type="checkbox"/> | <input type="checkbox"/> | 31. viral infections and cold sores.....     | <input type="checkbox"/> | <input type="checkbox"/> |
| fluoride.....   | <input type="checkbox"/> | <input type="checkbox"/> | 32. any lumps or swelling in the mouth...    | <input type="checkbox"/> | <input type="checkbox"/> |
| metals (gold, stainless steel).....                       | <input type="checkbox"/> | <input type="checkbox"/> | 33. hives, skin rash, hay fever.....         | <input type="checkbox"/> | <input type="checkbox"/> |
| latex.....  | <input type="checkbox"/> | <input type="checkbox"/> | 34. venereal disease.....                    | <input type="checkbox"/> | <input type="checkbox"/> |
| any other medications _____                               |                          |                          | 35. hepatitis (type _____).....              | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. heart problems.....                                    | <input type="checkbox"/> | <input type="checkbox"/> | 36. HIV / AIDS.....                          | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. heart murmur.....                                      | <input type="checkbox"/> | <input type="checkbox"/> | 37. tumor, abnormal growth.....              | <input type="checkbox"/> | <input type="checkbox"/> |
| 5. rheumatic fever.....                                   | <input type="checkbox"/> | <input type="checkbox"/> | 38. radiation therapy.....                   | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. scarlet fever.....                                     | <input type="checkbox"/> | <input type="checkbox"/> | 39. chemotherapy.....                        | <input type="checkbox"/> | <input type="checkbox"/> |
| 7. high blood pressure.....                               | <input type="checkbox"/> | <input type="checkbox"/> | 40. emotional problems.....                  | <input type="checkbox"/> | <input type="checkbox"/> |
| 8. low blood pressure.....                                | <input type="checkbox"/> | <input type="checkbox"/> | 41. psychiatric treatment.....               | <input type="checkbox"/> | <input type="checkbox"/> |
| 9. a stroke.....  | <input type="checkbox"/> | <input type="checkbox"/> | 42. antidepressant medication.....           | <input type="checkbox"/> | <input type="checkbox"/> |
| 10. artificial prosthesis (ie heart valve or joints)..... | <input type="checkbox"/> | <input type="checkbox"/> | 43. alcohol / drug dependency.....           | <input type="checkbox"/> | <input type="checkbox"/> |
| 11. anemia or other blood disorder.....                   | <input type="checkbox"/> | <input type="checkbox"/> | <b>ARE YOU:</b>                              |                          |                          |
| 12. prolonged bleeding due to a slight cut.....           | <input type="checkbox"/> | <input type="checkbox"/> | 44. presently being treated for any illness  | <input type="checkbox"/> | <input type="checkbox"/> |
| 13. emphysema.....  | <input type="checkbox"/> | <input type="checkbox"/> | 45. aware of a change in your general health | <input type="checkbox"/> | <input type="checkbox"/> |
| 14. tuberculosis.....                                     | <input type="checkbox"/> | <input type="checkbox"/> | 46. often exhausted or fatigued.....         | <input type="checkbox"/> | <input type="checkbox"/> |
| 15. asthma.....   | <input type="checkbox"/> | <input type="checkbox"/> | 47. subject to frequent headaches.....       | <input type="checkbox"/> | <input type="checkbox"/> |
| 16. sinus problems.....                                   | <input type="checkbox"/> | <input type="checkbox"/> | 48. a heavy smoker (1+ pack a day).....      | <input type="checkbox"/> | <input type="checkbox"/> |
| 17. kidney disease.....                                   | <input type="checkbox"/> | <input type="checkbox"/> | 49. Do you use smokeless tobacco?.....       | <input type="checkbox"/> | <input type="checkbox"/> |
| 18. liver disease.....                                    | <input type="checkbox"/> | <input type="checkbox"/> | 50. considered a touchy person.....          | <input type="checkbox"/> | <input type="checkbox"/> |
| 19. jaundice.....   | <input type="checkbox"/> | <input type="checkbox"/> | 51. often unhappy or depressed.....          | <input type="checkbox"/> | <input type="checkbox"/> |
| 20. thyroid or parathyroid disease.....                   | <input type="checkbox"/> | <input type="checkbox"/> | 52. easily upset or irritated.....           | <input type="checkbox"/> | <input type="checkbox"/> |
| 21. hormone deficiency.....                               | <input type="checkbox"/> | <input type="checkbox"/> | 53. FEMALE – taking birth control pills...   | <input type="checkbox"/> | <input type="checkbox"/> |
| 22. high cholesterol.....                                 | <input type="checkbox"/> | <input type="checkbox"/> | 54. FEMALE – pregnant.....                   | <input type="checkbox"/> | <input type="checkbox"/> |
| 23. diabetes.....   | <input type="checkbox"/> | <input type="checkbox"/> | 55. MALE – prostate disorders.....           | <input type="checkbox"/> | <input type="checkbox"/> |

Please describe any current medical treatment, impending surgery, or other treatment that may possibly affect your dental treatment \_\_\_\_\_

List any medications, herbal supplements, and or vitamins taken within the last two years \_\_\_\_\_

**PLEASE ADVISE US IN THE FUTURE OF ANY CHANGE IN YOUR MEDICAL HISTORY  
OR ANY MEDICATIONS YOU MAY BE TAKING.**

Patients Signature \_\_\_\_\_ Date \_\_\_\_\_

Doctor's Remarks: \_\_\_\_\_

Doctor's Signature \_\_\_\_\_

**OVER**

# DENTAL HISTORY

Previous dentist \_\_\_\_\_

How long \_\_\_\_\_

Most recent dental exam \_\_\_\_\_

Most recent dental x-ray \_\_\_\_\_

Most recent dental treatment \_\_\_\_\_

How often do you have your teeth cleaned? 3 mo. \_\_\_\_\_ 4 mo. \_\_\_\_\_ 6 mo. \_\_\_\_\_ 1 year or longer \_\_\_\_\_

**WHAT IS THE REASON FOR YOUR VISIT?** \_\_\_\_\_

**WHAT IS YOUR IMMEDIATE DENTAL CONCERN?** \_\_\_\_\_

**PLEASE ANSWER YES OR NO TO THE FOLLOWING:**

YES NO

1. unhappy with the appearance of your teeth.....
2. unfavorable dental experiences.....
3. dental fears.....
4. problems with effectiveness or bad reactions to dental anesthetic.....
5. orthodontic treatment (braces) when.....
6. periodontal (gum).....
7. bleeding gums.....
8. avoid brushing any part of your mouth.....
9. part of your mouth is sensitive to temperature.....
10. sore teeth.....
11. a burning sensation in your mouth.....
12. difficulty swallowing.....
13. an unpleasant taste or odor in your mouth.....
14. dry mouth, throat, and or eyes.....
15. jaw problems (temporomandibular joint).....
16. difficulty opening your mouth widely.....
17. stiff neck muscles.....
18. awaken with an awareness of your teeth or jaws.....
19. tension headaches.....
20. clench or grind your teeth.....
21. jaw clicking or popping.....
22. lost any teeth.....
23. do you sweat or tremble a lot during examination.....
24. do strange people or places make you afraid.....

**SUPPLEMENTAL DENTURE HISTORY:**

If you are wearing a partial or complete artificial denture, please complete the following:

- | YES                      | NO                       | (Please check Yes or No)   |
|--------------------------|--------------------------|--|
| <input type="checkbox"/> | <input type="checkbox"/> | Has your present denture been relined? When _____                  |
| <input type="checkbox"/> | <input type="checkbox"/> | Is your present denture a problem? Describe _____                  |
| <input type="checkbox"/> | <input type="checkbox"/> | Satisfied with the appearance? _____                               |
| <input type="checkbox"/> | <input type="checkbox"/> | Satisfied with the comfort? _____                                  |
| <input type="checkbox"/> | <input type="checkbox"/> | Satisfied with the chewing ability? _____                          |
|                          |                          | When did you receive your first partial or complete denture? _____ |
|                          |                          | How long have you worn your present denture? _____                 |

Patient's Signature \_\_\_\_\_ Date \_\_\_\_\_

Doctor's Remarks: \_\_\_\_\_

\_\_\_\_\_ Doctor's Signature \_\_\_\_\_

## CANCELLATION POLICY

Effective May 1, 2008

When you schedule an appointment in our office, for either dental work or for hygiene procedures be assured that the time will be reserved especially for you. The room will be prepared with the greatest attention to detail, to insure not only your safety and comfort but to treat your time with respect and efficiency.

Our staff will make every effort while you are in the office to update your address, phone numbers and e-mail address. As a courtesy to our patients we give a reminder call one day prior to your reserved appointment with Dr. Sullivan. We also send out a 3 week reminder card for hygiene visits that have been scheduled from the previous hygiene visit. At your request, we will also e-mail you a reminder of your upcoming appointment date.

A 48-hour notice is requested to change or cancel your appointment. With adequate notice of your cancellation, my staff can accommodate another patient who needs treatment and has been waiting for care.

In the unfortunate event that you are unable to keep your scheduled time, and have not been able to give adequate notice, a fee will be assessed to your account. This fee will be based on the amount of time that was reserved for you and will be payable by the patient before the next visit.

*Thank you for your understanding of this very sensitive issue.*

\_\_\_\_\_  
DATE

\_\_\_\_\_  
PATIENT/ PARENT/ GUARDIAN

## FORMS OF PAYMENT AND BALANCES DUE

In order to facilitate access to the very best health care possible, you may choose from any of the following options: Cash, Check, MasterCard, Visa, Discover, Third Party Financing. Balances over 90 days will incur a finance charge of 22% APR.

## INSURANCE

It is our pleasure to assist in maximizing your insurance benefit by completing your claim forms. *As a courtesy, in addition to filing the claim, we will only ask for your estimated copayment.* Treatment and financial estimates are subject to change if Dental procedures are altered in any way. Please understand that due to the differences in insurance company's allowable fee schedules we are only able to estimate your percentage due on the day of your appointment. When your insurance company pays, we will settle any differences between the actual payment and our estimate with you. The difference will be due upon receipt of our statement. Any overpayments by you will be reimbursed to you when dental treatment has been completed.

**The range of benefits depends solely on what your employer wishes to purchase.** Some plans cover as little as 30% or as much as 100% of dental services, with most falling in the 40% to 80% range.

Most plans base the amount of benefit on a schedule of fees arbitrarily developed by insurance companies. For this reason, you may receive a lower percentage than the reimbursement level indicated in your dental plan. For example, if your plan states that it will pay 80% of the cost of a specific treatment, it means **80% of the fee arbitrarily determined by the insurance company** and not the actual fee charged by our office.

The **financial obligation for dental treatment is between you and our office.** The insurance company is **responsible to you, and not our office.**

**If unable to keep your reserved appointment, kindly give 48Hr. notice, otherwise a charge will be made for the time reserved.**

*I have read, understand, and accept the terms of the financial policies outlined above for dental services and I understand that I am ultimately responsible for all charges incurred as a result of treatment by Dr. Sullivan. I have also read the information regarding the HIPPA privacy notice.*

*Acknowledgment of review of Notice of Privacy Practices:*

*I, (print) \_\_\_\_\_ have reviewed a copy of this office's Notice of Privacy Practices.*

*Signature \_\_\_\_\_ Date \_\_\_\_\_*

# SHELDON SULLIVAN DDS

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## NOTICE OF PRIVACY PRACTICES

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**THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.**

**PLEASE REVIEW IT CAREFULLY.**

**THE PRIVACY OF YOUR HEALTH INFORMATION IS IMPORTANT TO US.**

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### **OUR LEGAL DUTY**

We are required by applicable federal and state law to maintain the privacy of your health information. We are also required to give you this Notice about our privacy practices, our legal duties, and your rights concerning your health information. We must follow the privacy practices that are described in this Notice while it is in effect. This Notice takes effect 04/14/2003 and will remain in effect until we replace it.

We reserve the right to change our privacy practices and the terms of this Notice at any time, provided such changes are permitted by applicable law. We reserve the right to make the changes in our privacy practices and the new terms of our Notice effective for all health information that we maintain, including health information we created or received before we made the changes. Before we make a significant change in our privacy practices, we will change this Notice and make the new Notice available upon request.

You may request a copy of our Notice at any time. For more information about our privacy practices, or for additional copies of this Notice, please contact us using the information listed at the end of this Notice.

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### **USES AND DISCLOSURES OF HEALTH INFORMATION**

We use and disclose health information about you for treatment, payment, and healthcare operations. For example:

**Treatment:** We may use or disclose your health information to a physician or other healthcare provider providing treatment to you.

**Payment:** We may use and disclose your health information to obtain payment for services we provide to you.

**Healthcare Operations:** We may use and disclose your health information in connection with our healthcare operations. Healthcare operations include quality assessment and improvement activities, reviewing the competence or qualifications of healthcare professionals, evaluating practitioner and provider performance, conducting training programs, accreditation, certification, licensing or credentialing activities.

**Your Authorization:** In addition to our use of your health information for treatment, payment or healthcare operations, you may give us written authorization to use your health information or to disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time. Your revocation will not affect any use or disclosures permitted by your authorization while it was in effect. Unless you give us a written authorization, we cannot use or disclose your health information for any reason except those described in this Notice.

**To Your Family and Friends:** We must disclose your health information to you, as described in the Patient Rights section of this Notice. We may disclose your health information to a family member, friend or other person to the extent necessary to help with your healthcare or with payment for your healthcare, but only if you agree that we may do so.

**Persons Involved in Care:** We may use or disclose health information to notify, or assist in the notification of (including identifying or locating) a family member, your personal representative or another person responsible for your care, of your location, your general condition, or death. If you are present, then prior to use or disclosure of your health information, we will provide you with an opportunity to object to such uses or disclosures. In the event of your incapacity or emergency circumstances, we will disclose health information based on a determination using our professional judgment disclosing only health information that is directly relevant to the person's involvement in your healthcare. We will also use our professional judgment and our experience with common practice to make reasonable inferences of your best interest in allowing a person to pick up filled prescriptions, medical supplies, x-rays, or other similar forms of health information.

**Marketing Health-Related Services:** We will not use your health information for marketing communications without your written authorization.

**Required by Law:** We may use or disclose your health information when we are required to do so by law.

**Abuse or Neglect:** We may disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect, or domestic violence or the possible victim of other crimes. We may disclose your health information to the extent necessary to avert a serious threat to your health or safety or the health or safety of others.

**National Security:** We may disclose to military authorities the health information of Armed Forces personnel under certain circumstances. We may disclose to authorized federal officials health information required for lawful intelligence, counterintelligence, and other national security activities. We may disclose to correctional institution or law enforcement official having lawful custody of protected health information of inmate or patient under certain circumstances.

**Appointment Reminders:** We may use or disclose your health information to provide you with appointment reminders (such as voicemail messages, postcards, or letters).

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#### **PATIENT RIGHTS**

**Access:** You have the right to look at or get copies of your health information, with limited exceptions. You may request that we provide copies in a format other than photocopies. We will use the format you request unless we cannot practically do so. (You must make a request in writing to obtain access to your health information. You may obtain a form to request access by using the contact information listed at the end of this Notice. We will charge you a reasonable cost-based fee for expenses such as copies and staff time. You may also request access by sending us a letter to the address at the end of this Notice. If you request copies, we will charge you \$0.50 per page, \$50.00 per x-ray duplicated, \$20.00 per hour for staff time to locate and copy your health information, and postage if you want the copies mailed to you. If you request an alternative format, we will charge a cost-based fee for providing your health information in that format. If you prefer, we will prepare a summary or an explanation of your health information for a fee. Contact us using the information listed at the end of this Notice for a full explanation of our fee structure.)

**Disclosure Accounting:** You have the right to receive a list of instances in which we or our business associates disclosed your health information for purposes, other than treatment, payment, healthcare operation and certain other activities, for the last 6 years, but not before April 14, 2003. If you request this accounting more than once in a 12-month period, we may charge you a reasonable, cost-based fee for responding to these additional requests.

**Restriction:** You have the right to request that we place additional restrictions on our use or disclosure of your health information. WE are not required to agree to these additional restrictions, but if we do, we will abide by our agreement (except in an emergency).

**Alternative Communication:** You have the right to request that we communicate with you about your health information by alternative means or to alternative locations. (You must make your request in writing.) Your request must specify the alternative means or location, and provide satisfactory explanation how payments will be handled under the alternative means or location you request.

**Amendment:** You have the right to request that we amend your health information. (Your request must be in writing, and it must explain why the information should be amended.) We may deny your request under certain circumstances.

**Electronic Notice:** If you receive this Notice on our Website or by electronic mail (e-mail), you are entitled to receive this Notice in written form.

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#### **QUESTIONS AND COMPLAINTS**

If you want more information about our privacy practices or have questions or concerns, please contact us.

If you are concerned that we may have violated your privacy rights, or you disagree with a decision we made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with you by alternative means or at alternative locations, you may complain to us using the contact info listed at the end of this Notice. You also may submit a written complaint to the U.S. Dept. of Health and Human Services. We will provide you with their address upon request.

We support your right to the privacy of your health information. WE will not retaliate in any way if you choose to file a complaint with us or with the U.S. Dept. of Health and Human Services.

Contact Officer: Jennifer Richey  
Telephone: 480-507-1993 Fax: 480-507-3876  
Address: 3303 E. Baseline Rd. #105  
Gilbert, AZ 85234